Public

CCTV questionnaire – Public – Please answer these questions from your experiences as a user or non-user of a taxi or private hire vehicle specifically licensed by East Cambridgeshire District Council.								
1	Do you always feel safe whilst travelling in a licensed vehicle?							
	□ Yes	□ No						
2	Do you feel more vulnerable at night?							
	□ Yes	□ No						
3	Have you been threatened or verbally abused by a taxi driver whilst engaged in a journey in the last two years?							
	□ Yes	□ No						
4	Have you been physically harmed by a taxi driver whilst engaged in a journey in the last two years?							
	□ Yes	□ No						
5	Have you experienced any perceived prejudice from a taxi driver due to having a physical or mental health condition in the last two years?							
	□ Yes	□ No						
6	Have you suffered racial abuse from a taxi driver of a licensed vehicle?							
	□ Yes	□ No						
7	Have you been over-charged, or had to challenge the fare for your journey in the last two years?							
	□ Yes	□ No						
8	Has the absence of compulsory CCTV in a licensed vehicle made you decide to use another form of transport when planning your journey?							
	□ Yes	□ No						
9		Would you use taxis more, less, or the same, if CCTV was made compulsory?						
	☐ More	□ Less	□ Same					

Cont...

10	In which of the following vehicle types would you support making CCTV a compulsory part of the Council's licensing conditions?							
	☐ Hackney C	lackney Carriages (HC) only		vehicles only				
	☐ Both HC and PHV		□ No	□ None				
11	If you have indicated that you would support private hire vehicles having CCTV in question 10, do you also support private hire vehicles holding "executive hire" exemption certificates to be required to have CCTV?							
	□ Yes	□ No						
12	Would your answer to question 10 and 11 change if the costs incurred in implementing this resulted in higher fares to you the end user?							
	□ Yes	□ No						
13	If compulsory CCTV were to be introduced, do you think a period of time should be allowed for drivers to comply?							
	□ Yes	□ No						
14	How often d	o you currently use	e the services	of a taxi?				
	Vehicle typ Hackney ((Immediat Private Hi	Carriage e Hire)	Per week (average)	Per month (average)	Per year (average)			
		bookings only)						
15	Please use this section to provide a brief summary of anything you consider would have either a positive or an adverse net effect on the safety of taxi and private hire drivers, taking into account potential privacy issues							